Remark:

Item 7.6 Vibration Test

1. The measurement parameter is Vibration scale of equipment.
2. According to the service request form submitted by the Client, vibration measurement of equipment is required. The measurement will be conducted during the Office Hours.
3. During the measurement, the system should be operated under normal condition.
4. After the submittal of the service Request form, the Institute will communicate with the Client and propose the testing schedule.
5. During the measurement, the Client should provide sufficient space for setting up the equipment and make sure the safety of the equipment and out of disturbance.
6. The Client should arrange the pass for the entry and exit of our technician before the measurement, in order to smooth the whole process.
7. During the measurement, the Client should make sure that the equipment is operated under normal conditions.
8. If the Client fails to provide the condition for the witness service, the admission fee will also be charged if our staff already arrived onsite.
9. In General, test report will be issued based on the testing result, with the corresponding description, and the test report will be issued within 15 working days after completion of all the test.
10. The measurement results only represent the condition during the measurement.
11. The institute will only provide the vibration measurement data to Client for their reference, without providing any analysis and comparison.
12. If the test result fails to comply with the testing standard/criteria, the service request form should be applied again and additional fee for additional test/re-test.
13. The Client should inform the institute 7 working days in advance, for the confirmation of testing service. If the Client does not cooperate with the institute for the testing issue, the institute has the right to cancel the test unilaterally.
14. The institute will issue the invoice before issuing the test report. The Client should settle the invoice before getting the formal report.
15. In any postponement, or the cannot performed of partially/ totally service, which is due to factor beyond the control of IDQ, for instance, directly or indirectly caused by any failure of the Client to comply with its obligations hereunder or any force majeure, IDQ shall not hold any responsibility.

16. IDQ shall keep confidential all information from the Client which is obtained or informed of due to the necessity of providing Services. If it is necessary to disclose, deliver, transfer, copy or disseminate to any third party which could not be predicted in advance, IDQ shall inform the Client in writing and conduct the friendly negotiation. Except in the irresistible cases (such as compulsory measures taken by the court, etc.), IDQ shall not and will not perform the foregoing disclosure of information, without any prior written consent of the Client or the parties having entered into any relevant disclosure agreement in writing.
17. The test method according the operation instruction to process.