

Remark:

Item 4.4 Flow Rate and hydraulic pressure test for fire hydrant and sprinkler system

1. The Client should apply for the test through telephone or fax to the institute 7 days in advance.
2. After the submittal of the service Request form, the Institute will communicate with the Client and propose the testing schedule.
3. The Client should arrange the entry and exit for our staff before the test, in order to conduct the flow rate measurement and hydraulic pressure test.
4. Client is required to submit all necessary information related to the test according to institute's requirement.
5. Client is required to provide safety access and working platform to the institute's staff, in order to provide witness service for the test.
6. If the condition provided by the Client is not ready for the test, attendance fee will also be charged if the technician already arrived onsite according to Client's requirement.
7. The Client should inform the institute 7 working days in advance, for the confirmation of testing service. If the Client do not cooperate with the institute for the testing issue, the institute have the right to cancel the test unilaterally.
8. In General, test report will be issued based on the testing result, with the corresponding figure and picture to describe the situation, and the test report will be issued within 15 working days after completion of all the test.
9. The result of the test only represent the condition during the test.
10. The institute will only provide the test result to Client for their reference, without providing any analysis and comparison.
11. The institute will issue the invoice before issuing the test report. The Client should settle the payment within 30 days after receiving the invoice before getting the formal report.
12. If the test result fails to comply with the testing standard/criteria, the service request form should be applied again for additional test/re-test.
13. In any postponement, or the cannot performed of partially/ totally service, which is due to factor beyond the control of IDQ, for instance, directly or indirectly caused by any failure of the Client to comply with its obligations hereunder or any force majeure, IDQ shall not hold any responsibility.
14. IDQ shall keep confidential all information from the Client which is obtained or informed of due to the necessity of providing Services. If it is necessary to disclose, deliver, transfer, copy or disseminate to any third party which could not be predicted in advance, IDQ shall inform the Client in writing and conduct the friendly negotiation. Except in the irresistible cases (such as

compulsory measures taken by the court, etc.), IDQ shall not and will not perform the foregoing disclosure of information, without any prior written consent of the Client or the parties having entered into any relevant disclosure agreement in writing.